Welcome
Meeting Tips
MEETING TIPS

- This meeting is sponsored by the Office of the University Registrar for the purpose of informing the campus of important changes or new developments that might impact their work.
- OUR partners join with us in bringing the campus important information.
- We conduct these meetings in Fall and Spring.
- Anyone needing to be added or deleted from the meeting invite list should send me an email with your request.
- These power point slides are posted to the OUR website after the meeting for anyone who needs or wants to reference them for some reason. You will find them on the Faculty/Staff tab under Useful Resources.
OUR Updates
OUR
Who does what?
## Academic Service Unit

<table>
<thead>
<tr>
<th>Title and Responsibilities</th>
<th>Name</th>
</tr>
</thead>
<tbody>
<tr>
<td><strong>Assistant Registrar</strong></td>
<td>Ali Marie Cordone</td>
</tr>
<tr>
<td>Drop for Non-Payment, Student Accounting Financial Adjustments.</td>
<td></td>
</tr>
<tr>
<td><strong>Student Services, Transcripts &amp; Aggie Card Office</strong></td>
<td>Kylie Podsakoff, Unit Manager</td>
</tr>
<tr>
<td>Official Transcripts/Microfilm, Student Inquiries, Enrollment &amp; Graduation Verification Services, Document Scanning Management &amp; Archive.</td>
<td>Lenna Crabbe, Sara P.R. Smith</td>
</tr>
<tr>
<td><strong>UC Davis Student and Employee AggieCards</strong></td>
<td>Vacant</td>
</tr>
<tr>
<td>Official Transcripts</td>
<td>Webpage</td>
</tr>
<tr>
<td>Transcript Telephone Information Recording, TDD (Hearing Impaired).</td>
<td></td>
</tr>
<tr>
<td><strong>Enrollment &amp; Special Programs</strong></td>
<td>Kylie Podsakoff, Unit Manager</td>
</tr>
<tr>
<td>Late Admit Processes, Readmission Cancellation/Withdrawal, PELP, Part-Time Status Program, Dismissals/Reinstatements, Employee/Student Program, EAP, GPS, Reciprocity, Quarter Abroad, Intersegmental, Simultaneous to UCB, ICE/ICV, UCCS, ISA, UCDC.</td>
<td>Usha Sharma</td>
</tr>
<tr>
<td><strong>Grades &amp; Records</strong></td>
<td>Julie DiMuro, Unit Manager</td>
</tr>
<tr>
<td>Foreign Language Check, P/NP, Deceased Postings, Course &amp; Retro Changes, Grade Changes, Grading Variances, Y Grade, Incomplete &amp; NC Grade Changes, Dean's Corrections, Repeats, Major Changes Transcript, Course Transfer Articulation, Student Credit Revisions, and other Record Corrections.</td>
<td>Sabra Carter, Esther Lopes, Jennifer Rutherford</td>
</tr>
<tr>
<td><strong>Graduation &amp; Diplomas</strong></td>
<td>Julie DiMuro, Unit Manager</td>
</tr>
<tr>
<td>Graduation Edits, Preliminary &amp; Final Senate Lists, Diploma Orders, Cancellation of Graduation Applications.</td>
<td>Sabra Carter, Esther Lopes, Jennifer Rutherford</td>
</tr>
<tr>
<td><strong>Business Process Analyst</strong></td>
<td>Heather Redmon</td>
</tr>
<tr>
<td>UC Online Education, online forms.</td>
<td></td>
</tr>
<tr>
<td>FAX</td>
<td>530-752-6909</td>
</tr>
</tbody>
</table>
Learn More About OUR

• OUR Advising Workshop May 13\textsuperscript{th}
  – 1:00 to 3:00pm
  – Topics include:
    • Orientation, AggieCard, Preferred Name
    • Freshman/Transfer Credit Articulation, Pass Appointment Assignments
    • Registration
    • OUR Services
    • Questions
Move to Dutton

• OUR to Dutton
  – New location: 3rd floor Dutton across from SJA
  – When: ideally end of summer, before fall!

• AggieCard to Dutton
  – Why: MU renovation
  – When: March 26th
  – Temporary location: 1210 Dutton Hall
  – Services & hours remain the same for Spring 2015:
    • Student, employee, visitor cards
    • Transcripts, verifications
    • M, T, W, F 8:30am-4:30pm, Thursdays 9:30am-4:30pm
Visitor/Visiting Scholar AggieCard

• Effective Spring 2015 – March 26th
• Department initiated
• Available on the Employee ID website
• http://employeeid.ucdavis.edu/visiting.html
Preferred Name

• Banner view
  – Legal Last Name, Legal First Name, (Preferred)

• Oasis view
  – Legal Last Name, Legal First Name, ("Preferred")
Preferred Name

- SmartSite View
  - Legal Last Name, Preferred First Name
Preferred Name

• SIS Class Roster View
  – Legal Last Name, Legal First Name, Middle, Preferred First Name

<table>
<thead>
<tr>
<th>Last</th>
<th>First</th>
<th>Middle</th>
<th>PreferredName</th>
</tr>
</thead>
<tbody>
<tr>
<td>Zhou</td>
<td>Runquan</td>
<td></td>
<td>Ruen</td>
</tr>
</tbody>
</table>

• Other rosters/reports
  – Contact banner-sa@ucdavis.edu to determine what Banner table or database view to use.

• Important to use preferred name when talking with the student and where ever possible.
Transcript News

• Unofficial transcripts available through MyUCDavis starting Spring 2015!
Pass Times

Registration appointment times have not been assigned. See the registration calendar on the University Registrar's website for more information.

Transcripts

- Unofficial Transcript
- Order an Official Transcript

* This will take you to a 3rd party website.
UNDERGRADUATE ACADEMIC RECORD

CURRENT COLLEGE(S): LETTERS & SCIENCE
CURRENT MAJOR(S): PHILOSOPHY

ADMITTED: FALL QUARTER 2011

INSTITUTION CREDIT:

FALL QUARTER 2011

WORK IN PROGRESS:  WINTER QUARTER 2015

PHILOS 112  INTERMED SYMBOLIC LOGIC  4.00
PSYCH 126  HEALTH PSYCHOLOGY  4.00
PSYCH 148  DEVELOPMENTAL DISORDERS  4.00

IN PROGRESS CREDENTIALS:  12.00

********************* TRANSCRIPT TOTALS *********************

TOTAL UNITS COMPLETED: 158.00      UC GPA: 3.433
UC BALANCE POINTS: 216.5

STUDENT IN GOOD ACADEMIC STANDING

********************* MEMORANDA *********************

UNIVERSITY REQUIREMENTS:
ELWR: SATISFIED 04/17/11
AMERICAN HIST/INST - SATISFIED 04/17/11

HIGH SCHOOL: EL CAMINO REAL CHARTER HIGH SC JUN-11

END OF RECORD

UNOFFICIAL UC DAVIS TRANSCRIPT COMPUTER PRODUCED ON 03/19/15 - ISSUED TO STUDENT.
Transcript News

• UCD undergraduates applying for UCD graduate school.
  – UCD electronic transcript submitted to OGS when application is submitted.
  – Notification on OUR website and transcript ordering website.
Order an Official Transcript

It is a violation of federal law to release a transcript without authorization from the student. For more information regarding privacy laws, see the Privacy webpage.

Placing an Order

Order Online to Send a Paper or E-Transcript:

Alumni: submit your request through Credentials Solutions, Inc.

Current UC Davis Students: use the Credentials Solutions, Inc. ordering service available through SISWeb to CAS authenticate and avoid completing the Signature Authorization Form.

1. Log into SISWeb.
2. Select Student Services and Financial Aid tab.
3. Select Student Records.
4. Select Order Official Transcript link and follow the instructions.

Note: Selecting the link will re-direct you to Credentials Solutions, Inc. ordering services.

Federal Express delivery is only available when placing an online order. E-Transcript and First Class mail delivery are also available. Credit or debit cards are accepted for payment.

Applying to a UC Davis Graduate program through the Office of Graduate Studies? Current and former UC Davis students do NOT need to order your UC Davis transcript. Once your application has been submitted to the Office of Graduate Studies, your transcript will be provided by the Office of the University Registrar. (Important: This does not apply to UC Davis Extension coursework - if you attended UC Davis Extension you still must order a transcript to send to your program).
Online Transcript Order

Current and former UC Davis students applying to UC Davis Graduate programs do NOT need to order your UC Davis transcript. Once your application has been submitted to the Office of Graduate Studies, your transcript will be provided by the Office of the University Registrar. Important: this does not apply to UC Davis Extension coursework.

Any student having attended UC Davis Extension must request a transcript from Extension. Call 530-757-8880 for transcript ordering information.
OUR Online Forms

• Part-time
  – Available only online

• PELP
  – No paper form as of Fall 2015

• Readmission
  – Coming soon!
  – New fall deadline: last business day in August
Class Schedule Release Dates

• Courses offered can be searched using the Class Search Tool & Schedule Builder

  – Summer opens March 1
  – Fall opens March 1
  – Winter opens September 1
  – Spring opens November 1
Class Schedule Release Dates

Note: Courses are subject to change. Students should verify course information on this site prior to registration and attending classes.
Academic Calendar

• Master Academic Calendar
  – Replaces PPM
  – Includes
    • Academic/administrative holidays
    • Number of instructional days
  – Dates for Fall 2016 through Summer 2020
Grading Regulation Changes
GRADUATE:

- The repeat limit for graduate students has changed from 9 units to three courses.
  - Prior to Sept. 1, 2011 Grade and corresponding grade points earned the second time will be used, up to a maximum of 9 units for the all repeated courses.
  - Effective Sept. 1, 2011 Grade and corresponding grade points earned the second time will be used, up to a maximum of three courses for all repeated courses.

(Academic Senate A540, Section F).
Effective September 1, 2010:

“If the degree has not been conferred, and the work has not been completed before the end of the term three calendar years after the grade Incomplete has been assigned, and during which the student has not been in academic residence as defined in Regulation 610, the grade Incomplete shall remain on the student’s record, unless the course is repeated.”

- [http://academicsenate.ucdavis.edu/bylaws_and_regulations/regulations.cfm](http://academicsenate.ucdavis.edu/bylaws_and_regulations/regulations.cfm)

(Academic Senate A540 Section C)
PERMANENT INCOMPLETE GRADE

- After three calendar years following the date in which the Incomplete grade was awarded, if the coursework for the Incomplete grade was not completed the class will be coded in BANNER as “permanent” Incomplete grade.

- Effective Date: The permanent Incomplete rule will apply to all Incomplete grades assigned in terms that end on or after 9/1/2010. This includes 201006 and 201007.

- On the Official and the Internal Transcript, the permanent Incomplete grade will have the following comment: “PERMANENT INCOMPLETE GRADE.”

- Permanent Incomplete grades will be excluded from the repeat calculations. Students do not need approval to repeat a permanent Incomplete grade.

- Incomplete Extensions: Incomplete grade extensions are subject to the existing processes and should only be approved within three calendar years.

- Assigning a grade to replace a Permanent Incomplete grade after the passage of three years will need to be petitioned to the Grade Change Committee.
Online Grade Change Exploration
Online Grade Change Tool

• Current process:
  – Paper based
  – Outdated
  – Opaque
  – Prone to errors
  – Confusing
  – Different processes for grade changes, Incompletes, NG notations and Y grades
  – Unclear process for bulk petitions
Online Grade Change Tool

• Long time coming
• Based on OASIS architecture
• Unified web-interface with an easily recalled URL (TBA)
• Will handle change petitions for Incompletes, NG notations, and Y grades
Online Grade Change Tool

- Individual or bulk petitions
- Only lists classes for which user has access
Online Grade Change Tool

- Form Validation
- Policy notifications
- Online document upload
- No more paper cuts
Online Grade Change Tool

• Progress tracking – no more guessing what happened to a form that was submitted.
• Instructors with pending I,NG and Y grades/notations will see those requiring attention when they log in and be able to easily submit a final grade.
• As the department adviser you will be able to view the forms being submitted by your instructors, as well as I,NG and Y for your department.
• Students will be able to view petitions concerning their record.
• OUR will be able to approve and process petitions faster.
Online Grade Change Tool

- We need volunteer departments, staff and instructors to test this new system.
- We will also be holding demo sessions before roll-out.
- Planned roll-out after Fall Quarter 2015.
- Please email me (Dave Garrison, dmgarrison@ucdavis.edu) if your department is interested or if you have comments, questions or suggestions.
Undergraduate Advising Update
SPRING TERM ACADEMIC ADVISING UPDATES

- Academic Advising **Training and Development** (Spring/Summer)
- UC Davis Advising **Conference**
- **Technology** in the Works
Upcoming Training & Development Opportunities

COFFEE TALKS

http://academicadvising.ucdavis.edu/development/advising_cafe/index.html

- APRIL: Harassment and Discrimination Assistance and Prevention Program
- MAY: Center for Leadership Learning
- JUNE: Non-Degree Seeking Students
- JULY: Working with ESL Students

Registration through UC Learning Center

http://sdps.ucdavis.edu/
Upcoming Training & Development Opportunities

WORKSHOPS

http://academicadvising.ucdavis.edu/development/training-opportunities.html

- **MAR/APRIL:** Developing Deeper Advising Relationships
- **APRIL:** Question, Persuade, Respond
- **MAY:** Advisors
- **JUNE:** SISS
- **JUNE/JULY:** Coaching for Advisors

Registration through UC Learning Center

http://sdps.ucdavis.edu/
Upcoming Training & Development Opportunities

WEBINAR

http://sdps.ucdavis.edu/course_catalog/student_services/academic_advising_social_justice.html

- APRIL: Academic Advising and Social Justice: Privilege, Diversity, and Student Success

Registration through UC Learning Center
http://sdps.ucdavis.edu/
Cultivating Collaboration: Seeds for Sustainable Success

Tuesday, May 26, 2015

http://academicadvising.ucdavis.edu/conferences/index.html
TECHNOLOGY IN THE WORKS
International Student/ SISS Update
International Students:

Identifying & Communicating

Jodi Barnhill
International Data Analyst
Global Affairs/SISS
jlbarnhill@ucdavis.edu

March 2015
International Students

- Definition
- Reports
- Communications
Definition of International*

INTERNATIONAL
Majority: F or J

NOT INTERNATIONAL
Permanent Resident
US Citizen
Refugee or Asylee
Undocumented

*Immigration status, not residence type, determines international status.
Pulling reports

- Dynamic
  - Self-reported
  - Initial vetting
  - Ongoing vetting

- Population selection
  - NI for citizenship type
  - Residence type NOT A or E

- Ballpark check
Communicating

- Check for accuracy
  - Directing students to other offices
  - Run draft past stakeholders
- Where to report discrepancies
  - Residence Deputy and
  - SISS
- Consider including an “out”
  - Not international, no problem. Please contact…
Undergraduate Admissions Update
# ARTICULATION/ TAG/ ASSIST

<table>
<thead>
<tr>
<th>Name</th>
<th>Title</th>
<th>Email</th>
<th>Phone</th>
</tr>
</thead>
<tbody>
<tr>
<td>Cindy Bevc</td>
<td>Sr. Assoc. Director, Articulation, TAG, ASSIST</td>
<td><a href="mailto:cabevc@ucdavis.edu">cabevc@ucdavis.edu</a>; 754-7649</td>
<td></td>
</tr>
<tr>
<td>Jane King</td>
<td>ASSIST Manager, Articulation Specialist</td>
<td><a href="mailto:jeking@ucdavis.edu">jeking@ucdavis.edu</a>; 752-6302</td>
<td></td>
</tr>
<tr>
<td>Debbie Roscoe</td>
<td>TAG, Articulation, ASSIST Projects Coordinator</td>
<td><a href="mailto:djroscoe@ucdavis.edu">djroscoe@ucdavis.edu</a>; 752-1229</td>
<td></td>
</tr>
</tbody>
</table>
ARTICULATION/ TAG/ ASSIST

Transfer Admission Guarantee
• All California community colleges (CCCs)

Articulation with:
• CCCs
• Advanced Placement (AP) examinations
• International Baccalaureate (IB) examinations

ASSIST
• Annual update of the UCD agreement
  • Basis: UCD General Catalog and ICMS reports
• Course to course agreements
• Departments & majors
• Campus General Education (GE)
• Exploring Majors
ARTICULATION/ ASSIST

Each CCC:
- Has an articulation officer that coordinates with UA

Each UCD department:
- has an articulation liaison that works directly with UA

Call us:
- CCC faculty ask about UCD articulation
- CCC courses not articulated on ASSIST - you believe are comparable
- Questions about IGETC standards and guidelines
- Questions about articulation or ASSIST
ASSIST NEXT GENERATION

ASSIST.ORG is being upgraded

New:

• Look
• Functions
• Workflow process

Training and Webinars

• Planned closer to the ASSIST public release time
## ASSIST NEXT GENERATION

### PROJECTED TIMELINE

#### ASSIST Agreements

**Academic Year** | **Implementation Schedule**
--- | ---
2015-2016 | Late Summer-Early Fall 2015
• ASSIST (Legacy) |  

#### Existing Agreements

**Academic Year** | **Implementation Schedule**
--- | ---
2015-2016 | Early Summer 2016
• ASSIST (Legacy) Converted to PDF |  

2015-2016 | Early Summer-Early Fall 2016
• ASSIST (Next Gen.) |  

2016-2017 | Mid Summer-Late Fall 2016
• ASSIST (Next Gen.) |  

---
Fall 2015 Admissions Data

Lia Youngs

Interim Director, Operations, Evaluation and Public Advising
Fall 2015 Freshman Profile

APPLICATIONS
64,579

ADMISSIONS
22,589

ENROLL
5,370
2015 Freshman Profile

64,579 Applications
22,589 Admits
6.7% Application Increase
9,031 Waitlist Offers

Admit Rate 35%

Averages (middle 50%)
High School GPA: 3.95-
ACT Composite: 4.25
SAT Math: 27-33
SAT Reading: 620-770
SAT Writing: 560-690
SAT Total: 1810-2140
Fall 2015 Freshman Admit Profile

First Generation: 28.3%

Underrepresented: 23.9%
Fall 2015 Transfer Profile

APPLICATIONS
15,358

Estimated ADMITS
7,500 - 8,100

ENROLL
3,010

FOR INTERNAL USE ONLY
Fall 2015 Preliminary Transfer Applicant Profile

15,358 Applications
6.5% Application Increase

13,522 (88.1%) CA Community College Applicants (including TAGs)

2,567 (16.7%) TAG Applicants

FOR INTERNAL USE ONLY
Fall 2015 Preliminary Transfer Applicant Profile

First Generation: 50.2%
Underrepresented: 24.7%
Any Questions?
Ileana Acevedo
Manager of Student Accounting
iyacevedo@ucdavis.edu
530-752-5873
http://mybill.ucdavis.edu

Welcome

Welcome to University of California - Davis Student Account Suite. This site is a 24x7 service offered to students and their families for viewing bills, making payments and managing their student account.

Students and staff may log in using their Kerberos Username and Kerberos Passphrase. Parents, guardians, or employers wishing to access the system require student permission via the student's authorized user process. If you have any questions about the system, please send e-mail to myaccount@ucdavis.edu.

Students and Staff

Please click HERE to log into your account.

Authorized Users

Login for parents or others who have been granted access.

*E-mail:  
*Password:  

Forgot your password? 
Have a temporary password e-mailed to you.

Student Account Suite Features

Student Account Center

- Check your balance.
- Make a payment towards your balance.
- View your payment history.
- Store your payment methods for quick and easy payment.
- As a student, provide permission to others (parents, employers, etc) to view your bill and make payments.

E-Billing

- View and print your billing statement.
- Set up your bills to be paid automatically.

Payment Plan Management

- Enroll in a payment plan so you can pay your balance in installments.
- View your current payment plan status.
- Make a payment toward one of your installments.
- Schedule future installment payments.
Account Alerts
No alerts at this time.

Announcements
This is the test environment, which is connected to Banner TEST
For Student Accounting use only.

If you haven't signed up for Direct Deposit, please visit our website at http://directdeposit.ucdavis.edu

My Account
Current Account Status
- Amount Due: $5,334.40
- Estimated Financial Aid: $3,553.00
- Amount Due Including Estimated Aid: $1,781.40

Make a Payment  View Account Activity

Statements
eBill Statement
You currently do not have any billing statements.
• New Statement available on the 22\textsuperscript{nd} of each month.

• If new fees or payments post to the account in between billing statements the information will only reflects on the Account Summary of MyBill.
From this page, you can give others (parents, employers, etc.) the ability to access your account information. In compliance with the Family Educational Rights and Privacy Act of 1974 (FERPA), your student financial records may not be shared with a third party without your written consent. Adding an authorized user is your written consent that an individual may view your account information and make payments on your behalf. Please note that authorized users DO NOT have access to your stored payment methods, academic records, or other personal information.

**Add Authorized User**

E-mail address of the authorized user: 

Would you like to allow this person to view your billing statement and account activity?  ○ Yes  ○ No

Would you like to allow this person to view your payment history and account activity?  ○ Yes  ○ No
Student Bill Payment Options:

*All fees are due on the 15th of each month

- **In-Person**
  - Payments can be delivered to the Cashier & Payment Solutions Office at 1200 Dutton Hall

- **By Mail (USPS)**
  - Cashier & Payment Solutions Office
    University of California, Davis
    PO Box 989062
    West Sacramento, California 95798-9062

- **Online / Electronic Payments**
  - E-check – Free of charge
  - Discover Card - $12 convenience fee
Deferred Payment Plan

Available at

http://mybill.ucdavis.edu

since Fall 2014
Tuition and Fees eligible for the Deferred Payment Plan include:

- Tuition Fees
- Student Housing Fees
- Health Insurance (SHIP)
- Document Fee

Only students who owe at least $150 in tuition and qualifying fees after all discounts, financial aid, and other credits have been applied to their account can choose to defer payment.
Fees not eligible for the Deferred Payment Plan:

- Course Material Fees
- Previous Term Debt
- Health Center Charges
- Statement of Intent to Register Fee
- Filing Fee
- Library Fees
- Bookstore Fees
- Orientation Fee
- Any other miscellaneous fees
Account Alerts
No alerts at this time.

Announcements
This is the test environment, which is connected to Banner TEST
For Student Accounting use only.

If you haven't signed up for Direct Deposit, please visit our website at http://directdeposit.ucdavis.edu

My Account

Current Account Status

<table>
<thead>
<tr>
<th>Description</th>
<th>Amount</th>
</tr>
</thead>
<tbody>
<tr>
<td>Amount Due</td>
<td>$5,334.40</td>
</tr>
<tr>
<td>Estimated Financial Aid</td>
<td>$3,553.00</td>
</tr>
<tr>
<td>Amount Due Including Estimated Aid</td>
<td>$1,781.40</td>
</tr>
</tbody>
</table>

Payment Plans
Fall Quarter Plan 201410 Test                      $1,696.89

Other Charges
Not Included in Plan:                               $84.51

Make a Payment  View Account Activity

Statements

eBill Statement
You currently do not have any billing statements.
DPP IN BANNER - TSADETL
DPP IN BANNER - TSADETL

*Please note this student has additional charges on memo status.*
DPP IN BANNER - ZFAREGS
Drop for Non-Payment
Student Financial Aid Refunds:

Spring Refunds available March 26, 2015

- Direct Deposit
  http://directdeposit.ucdavis.edu

- Paper Checks
Direct Deposit

UCD Student Refunds by Method and Fiscal Year

Student Refunds by Method and Fiscal Year for Other Research Institutions

Non-Resident Tax

- Non-Resident Students will receive a 1042S for scholarships or grants paid over their qualified fees
- Taxes will be withheld from the payments
- Students will have to register on Glacier
- Hold will be place on accounts until they complete the process
- Questions can be directed to: glacier-help@ucdavis.edu
All-new Accounting & Financial Services (A&FS) Website!

www.accounting.ucdavis.edu

http://afs.ucdavis.edu/
Welcome to the A&FS website

Welcome to the All-New UC Davis Accounting & Financial Services (A&FS) Website!
A&FS is looking forward to serving you at our new website! Click on a link on the right side of the screen to access information on a specific A&FS service or click on a link on the blue banner above to learn more about A&FS systems and training opportunities.
Not sure where to start? Click on the Search option in the upper right corner to search by a key word, and quickly find the information you need.
We look forward to hearing from you regarding our new website. Comments should be directed to afsweb@ucdavis.edu.

Looking for A&FS forms?
View a list of forms grouped by services.

Quick Links
- Accounting & Financial Reporting Forms
- Accounts Payable Forms
- Contracts & Grants Checklists & Forms
- Contracting Services Forms
- Distribution Services Forms
- Equipment Management Help & Resources
- MyTravel
- Payroll Forms
- Student Accounting Forms
- Tax Forms
- Travel & Entertainment Forms
- Traveler ID Lookup
- UC Path Project at UC Davis

Marketplace
- Aggie Surplus
- Caps & Gowns
- UCD Buy
- Purchasing Card
Welcome!

Student Accounting assists campus faculty, staff, and students in meeting their teaching, research, and operational needs by providing the most effective and efficient disbursement of student financial aid. Additionally, effective and efficient maintenance and collection of student loans and campus receivables, and communication methods are employed for effective interaction with various funding agencies.

Avoid Identity Theft

Identity theft happens when someone steals your personal information and uses it without your permission. It's a serious crime that can wreak havoc with your finances, credit history, and reputation — and can take time, money, and patience to resolve. [Read more]

Important Information

Spring 2013 Quarter fees and tuition are assessed, and all authorized aid for the term will be credited to your UC Davis account. This appears as Estimated Financial Aid on your statement and will be applied to your outstanding balance. If you have an Amount Due, you must pay that amount by the Fee Payment Deadline, March 15, 2013 to avoid being dropped. [Read more]

Send fees payments and outside scholarships to:
UC Davis Cashier & Payment Solutions Office
PO Box 980631
West Sacramento, CA 95798-9062

Get Logged On
- Direct Deposit
- MyBill
- MyUCDavis
- SISWeb

Related Campus Units
- Cashier & Payment Solutions Office
- Financial Aid Office
- Student Health Center
- Student Housing
- University Registrar

STUDENT ACCOUNTING CONTACT

2100 Dutton Hall
Phone: (530) 752-3040
Fax: (530) 752-5718
Hours: Monday through Friday
10:00 a.m. - 4:00 p.m

RELEVANT LINKS
- Deferred Payment Plan (DPP) Students and Parents (PPP)
- Exit Loan Counseling Interview
- Fee Deadlines
- Fight Back Against Identity Theft
- Student Accounting Forms
- Ebola Virus Advisory

STUDENT ACCOUNTING MENU
- Student Accounting Home
- Fees & Payments
- For Departments
- For Parents
- Collections Of Student Loans & University Receivables
- Tax Information
- Forms
- Contact Us
Student Accounting

Exit Loan Counseling

Federal regulations mandate that all student loan borrowers complete exit loan counseling anytime they drop below half-time status or when they file for graduation. This can mean a borrower may be required to complete exit loan counseling multiple times throughout their academic career. Completion of exit loan counseling in no way affects a borrower’s ability to get future financial aid nor does it put your loans into repayment. Your loans will only enter repayment if you are no longer enrolled at least half-time* (full-time for HPFL loans) at an eligible institution.

Exit loan counseling is an opportunity for the borrower to review their rights and responsibilities regarding their student loan as well as provide their lender(s) with updated contact and reference information. The types of loans borrowed while at UC Davis will determine the exit requirement a borrower may have. Please refer to the chart below to determine which exit requirement(s) you may need to complete.

<table>
<thead>
<tr>
<th>Loan</th>
<th>Lender</th>
<th>Billing Servicer</th>
<th>Exit Requirement</th>
</tr>
</thead>
<tbody>
<tr>
<td>Federal Perkins</td>
<td>UC Davis</td>
<td>ACS, Inc. - Education Services</td>
<td>Financial Counselor Online Exit</td>
</tr>
<tr>
<td>University Student Loan (USL, NRRK, Kendall, Libr)</td>
<td>UC Davis</td>
<td>F.O. Box 7060 Utica, NY 13504-7060 Phone number: (866) 575-4517</td>
<td>Financial Counselor Online Exit</td>
</tr>
<tr>
<td>Health Professions Student Loan</td>
<td>UC Davis</td>
<td>[Website Link]</td>
<td>Financial Counselor Online Exit</td>
</tr>
<tr>
<td>Noyce Repayable Scholarship</td>
<td>UC Davis</td>
<td>[Website Link]</td>
<td>Financial Counselor Online Exit</td>
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<tr>
<td>Federal Direct &amp; PLUS loans</td>
<td>Department of Education</td>
<td>[Website Link]</td>
<td>Financial Counselor Online Exit</td>
</tr>
</tbody>
</table>

For those needing to complete their exit loan counseling requirement for any loan owed back to UC Davis, a ZF hold will be placed on their account. This hold will block all access to student records as well as future registration. The hold will be removed within 2 business days after the requirement has been completed.
Student Accounting

Contact Us

Hours: Monday - Friday 10AM - 4 PM
Address: 2100 Dutton Hall | Davis, CA 95616
Phone: 530-752-3646
FAX: 530-752-5718
Email Student Accounting

View Our Staff List

Student Accounting Menu

- Student Accounting Home
- Fees & Payments
- For Departments
- For Parents
- Collections Of Student Loans & University Receivables
- Tax Information
- Forms
- Contact Us
# Our Staff

Students can send their questions or contact the appropriate staff person below.

- Collections
- Customer Services
- Cashier & Payment Solutions Office

<table>
<thead>
<tr>
<th>Name</th>
<th>Position</th>
<th>Phone</th>
</tr>
</thead>
<tbody>
<tr>
<td>Ileana Acvodo</td>
<td>Student Accounting Manager</td>
<td>752-5873</td>
</tr>
<tr>
<td>Maureen Pigozzo</td>
<td>Reconciliation Accountant</td>
<td>757-8511</td>
</tr>
<tr>
<td>Crystal White</td>
<td>Reconciliation, Student Fee Accounting, Write-offs, Collection Agency Payments</td>
<td>752-3647</td>
</tr>
<tr>
<td>Taeko Schroeter</td>
<td>Reporting, Departmental Recharges, Reconciliations, Fee Remission</td>
<td>752-5872</td>
</tr>
</tbody>
</table>

**Collections**

<table>
<thead>
<tr>
<th>Name</th>
<th>Position</th>
<th>Phone</th>
</tr>
</thead>
<tbody>
<tr>
<td>Raiana Amir</td>
<td>Supervisor, eCommerce Accounting, Student Tax Reporting, Reconciliations</td>
<td>752-3648</td>
</tr>
<tr>
<td>Samantha Chenoweth</td>
<td>Lead Senior Loan Officer, Long-term Loans, Holds: Loan Verification Certificates (LVC), Bankruptcy, P/R deductions</td>
<td>752-3649</td>
</tr>
<tr>
<td>Joey Alwood</td>
<td>Exit Interviews, Accounts Receivable, Short-term Loans, Holds: ZA, ZB, ZC, ZU, ZT, ZP, Non-Student Customer #s, PR Tax Offset</td>
<td>752-5670</td>
</tr>
<tr>
<td>Lelani Duvauchelle</td>
<td>Collections Assistant</td>
<td>752-5215</td>
</tr>
</tbody>
</table>

**Customer Services**

<table>
<thead>
<tr>
<th>Name</th>
<th>Position</th>
<th>Phone</th>
</tr>
</thead>
<tbody>
<tr>
<td>Ronda Papas</td>
<td>Supervisor</td>
<td>752-9763</td>
</tr>
<tr>
<td>Heidi West</td>
<td>Check/write, Old Credits, Scholarship and Loan Refund, Customer Service</td>
<td>754-7701</td>
</tr>
<tr>
<td>Lelani Duvauchelle</td>
<td>Back-up Checkwriter, Customer Service</td>
<td>752-5215</td>
</tr>
</tbody>
</table>
Questions?
FAS Spring Update

- Freshmen Packaging
- Continuing Undergraduate Packaging
- Graduate & Professional Packaging
- Summer
- New Staff
THANK YOU FOR ATTENDING
HAVE A GREAT SPRING

Spring!